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THIS IS UNEVALUATED INFORMATION

CRITICIZES CONSUMERS' GOODS ENTERPRISES

Some store clerks think it is all right to sell poor-quality goods. For example, one Moscow store sold a pair of oxfords which did not stand up under even half an hour's wear. The head of the shoe department in the store did not help the customer to have the shoes exchanged and it was only after many requests and much stubbornness on the part of the customer that they went together to the factory which produced the shoes. However, the director of the factory refused to satisfy the legitimate demands of the customer.

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Another reader calls attention to the poor quality of blades put out by the "Krasnaya zvezda" Plant of the Ministry of Local Industry RSFSR.

Still another reader writes that a stand in a Moscow restaurant sold him a box of matches containing only 35 matches instead of the 50 which were supposed to have been there. At his suggestion several other boxes were opened and every one was short. One was 26 matches short. The stand attendants think it unnecessary to check up on the supplier, the "Gigant" Plant in Kaluga, because one box costs only 20 kopeks. It has not occurred to them that the directors of the enterprise are cheating the government. This kind of packing makes it a lot easier to overfulfill the plan.

These facts do not speak well for the work of the trade unions in these enterprises. The controllers who are supposed to check on the work of stores are apparently not very wide-awake either.

STORES LACK VARIETY OF GOODS -- *Kommunist*, 6 Sep 49

Trade organizations still show deficiencies. They are not supplying stores with the required quantities and varieties of commodities. The Armenian trade organization has no confectionary products at all and many general stores lack tobacco, sausage and fish products, meat and dairy products. Other stores even lack articles of basic necessity. Frequently, goods are in unsanitary condition.

EDITORIAL SCORES CARELESSNESS, RUDENESS -- *Krasnaya Zvezda*, 10 Sep 49

Deplorable conditions prevail in trading organizations which supply garrisons in various parts of the country. The store clerks seem to adhere to the rule -- if you don't like it, don't buy it. No care is taken to improve store fixtures and to secure refrigerators. No attention is paid to the quality and variety of goods sold, and customers are not even treated politely.

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